



BOARDING AGREEMENT

INVOICE#

XXXXXXXXXXXX

INFO@THEDOGSINN.COM
9720 NO. 5 SIDE ROAD,
MILTON, ON L9T 7K8
905-876-0343

WWW.THEDOGSINN.CA

GST REGISTRATION #88023-4109-RT0001

CONTACT INFORMATION

HOME PHONE _____

BUSINESS PHONE _____

CELL PHONE _____

EMERGENCY PHONE _____

VET/CLINIC _____

PHONE _____

OWNER'S INFORMATION

NAME _____

ADDRESS _____

POSTAL _____

E-MAIL _____

PET'S NAME	BREED	M F	VAC'S DATE	BORDETELLA

MUST HAVE UPDATE VAC'S 7 DAYS BEFORE BOARDING

DOG VACCINATIONS: Distemper, Hepatitis, Parainfluenza & Parvovirus, Rabies & Bordetella

CAT VACCINATIONS: Panleukopenia, Rhinotracheitis, Calicivirus, Chlamydia & Rabies

FEEDING			BELONGINGS & BEDDING	
AM Amount	PM Amount	☐ FREE CHOICE	LEASH COLOUR _____ ☐ FLEX ☐ LEATHER ☐ FABRIC ☐ COLLAR ☐ BEDDING - COLOUR _____	
SPECIAL INSTRUCTIONS / HANDLING			MEDICATION	

How did you hear about us? ☐ Your Vet ☐ Sign ☐ Another Customer ☐ Yellow Pages ☐ Website ☐ Payment Required At Drop Off

Other? _____

TERMS & CONDITIONS

- No pet is accepted without proof of vaccinations.
- The day of arrival is charged as a full day. The day of departure is only charged for if the pet is collected after ~~XXXX~~ 8:30 AM
- If the pet becomes sick, the owner will be notified if possible and all veterinary expenses will be the responsibility of the owner.
- All charges must be paid in full prior to the removal of your pet.
- No guarantees have been made except reasonable precautions against injury, escape or illness.
- Any pet with a known health condition or is over the age of 10 years is left at the owners own risk.
- The pet owner will be charged for any damage to the facilities caused by their pet.
- Surcharge for early / late drop off / pick-up will apply where applicable.
- Surcharge for abnormal / excessive overnight cleaning will apply where applicable.

# DAYS	DAILY RATE	TOTAL
_____ @	\$ _____ =	\$ _____
_____ @	\$ _____ =	\$ _____
_____ @	\$ _____ =	\$ _____
☐ CASH ☐ OTHER _____ ☐ CHEQUE		

DROP OFF DATE _____ TIME _____ AM/PM

PICK UP DATE _____ TIME _____ AM/PM

PET OWNER'S SIGNATURE _____

DOG BOARDING AGREEMENT

This Dog Boarding Agreement (the “Agreement”) sets out the terms and conditions under which The Dog’s Inn (the “Kennel”) will provide boarding services for the Client’s dog. Please read carefully; signature is required only at the end.

1. Services

- The Kennel will board the Dog for the agreed Boarding Period and provide food, fresh water, shelter, routine exercise, basic supervision, and any additional services expressly agreed in writing.

2. Drop-off & Pick-up Times

- Standard drop-off windows:
 - Monday–Saturday morning: **8:00 AM — 9:30 AM.**
 - Monday–Saturday evening: **5:30 PM — 6:30 PM.**
 - Sunday morning: **no morning drop-off hours.**
 - Sunday evening: **5:30 PM — 6:30 PM.**
- Standard pick-up windows:
 - Monday–Saturday morning: **7:00 AM — 8:00 AM.**
 - Monday–Saturday evening: **4:30 PM — 5:30 PM.**
 - Sunday evening: **4:30 PM — 5:30 PM.**
- The Kennel is **closed on statutory holidays**; no drop-offs or pick-ups on those days.
- Early drop-off or late pick-up outside these windows may be available by prior arrangement and may incur additional fees. The Kennel is not responsible for care before standard drop-off or after standard pick-up unless such arrangements are made and paid for in advance.

3. Fees & Payment

- Client agrees to pay the quoted fee. A non-refundable deposit is required to secure a booking. Balance is due at drop-off unless otherwise agreed. Additional fees apply for late pick-up, medication administration, specialized care, and veterinary treatment, etc.

4. Health & Vaccinations

- Client warrants the Dog is in good health, free of infectious disease, and current on required vaccinations (e.g., rabies, DHPP, Bordetella and Lepto). The Kennel may refuse or terminate boarding for dogs showing signs of illness or active parasites.

5. Medication & Food

- Medications must be supplied in original labeled containers with clear instructions. Client must supply sufficient regular food or authorize use of Kennel food. The Kennel will follow provided instructions but is not responsible for adverse reactions to new foods or medications.

6. Behavior & Safety

- Client represents the Dog is not known to be aggressive. If the Dog displays aggressive or dangerous behavior, the Kennel may isolate the Dog, require immediate removal by Client, or take necessary actions for safety. The Kennel is not liable for injuries caused by the Dog, except for gross negligence or willful misconduct.

7. Right to Refuse Service

- The Kennel reserves the right to refuse boarding services to any Dog or Client for any reason, including but not limited to aggressive behavior, lack of required vaccinations, or failure to comply with Kennel policies.

8. Veterinary Care & Emergency Authorization

- The Kennel will attempt to contact Client and emergency contact in case of illness or injury. If contact cannot be made and urgent care is required, the Kennel is authorized to obtain veterinary treatment it deems necessary. Client will reimburse all reasonable veterinary and related costs within 14 days of invoice.

9. Release & Limitation of Liability

- Client releases and holds harmless the Kennel, its owners, employees and agents from liability for loss, damage, illness, injury or death of the Dog, except to the extent caused by the Kennel's gross negligence or willful misconduct. Client assumes responsibility for contagious diseases, injuries, or death not caused by Kennel gross negligence.

10. Entire Agreement

- This Agreement constitutes the entire agreement between the Kennel and the Client and supersedes all prior agreements and understandings, whether written or oral, relating to the subject matter of this Agreement.

11. Personal Property

- The Kennel is not responsible for loss or damage to Client's personal property or the Dog's belongings (toys, bedding, collars). Valuables should not be brought; if left, list of items must be provided.

12. Abandonment & Unclaimed Dogs

- If the Dog is not collected within 7 days after the agreed pick-up date and the Kennel cannot contact Client or emergency contact, the Kennel may treat the Dog as abandoned and pursue disposition under applicable law; Client remains responsible for all fees and costs.

13. Cancellation & No-Show Policy (THE DOG'S INN CANCELLATION POLICY)

- A non-refundable 20% deposit is required to reserve a room. The balance is due upon arrival (drop-off day).
- The deposit will be noted on file as a credit towards future bookings if the booking is canceled at least 72 hours (3 days) before arrival.
- Cancellations made fewer than 72 hours before arrival forfeit the deposit.
- No-show forfeits deposit and may be charged the full fee at the Kennel's discretion.
- Payment of deposit: please e-transfer to info@thedogsinn.com and include your dog's name and dates of stay in the message field.

14. Governing Law & Dispute Resolution

- This Agreement is governed by the laws of the Province of Ontario. Disputes will be resolved by: mediation and/or arbitration and/or court

Signature: _____

Printed Name: _____

Date: _____